



# European Family Justice Center Alliance

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## HOW TO START A FAMILY JUSTICE CENTER

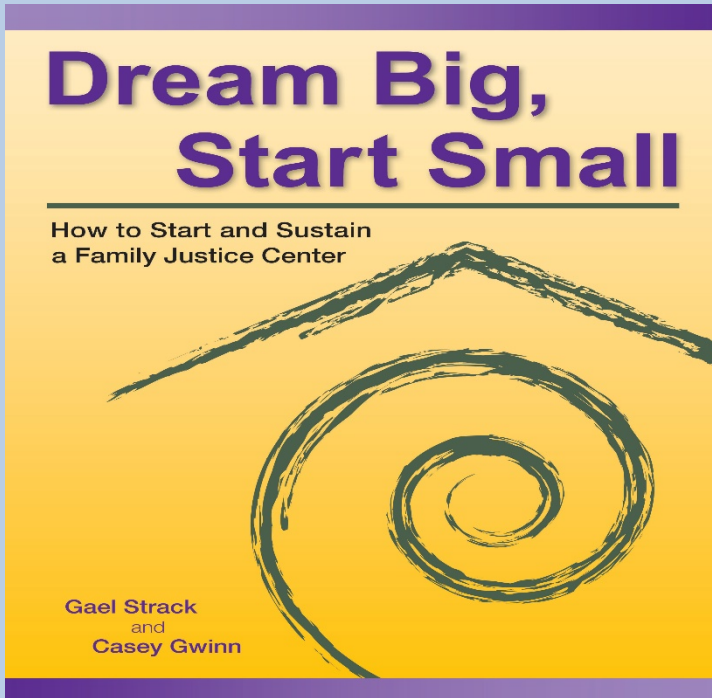


# European Family Justice Center Alliance

## 10 steps to build a Family Justice Center



# 1. Dream Big, Start Small



# Where do I start?

Start with what you have...

Start where you are...

BUT...

**START WITH YOUR COMMITMENT TO FIND  
THE BEST WAY TO STOP VIOLENCE!!!**



# 3 is a crowd

- Video dancing guy leadership 2 minuten

# How to start ?



# Caution! Not all communities are ready...

## Key Steps in the journey:

- Stakeholders
- Domestic Violence Task Force/Council
- Specialized Units (Police/Prosecutors/social work)
- DV Court
- Protocols
- Strong working relationships
- Still like each other?



# The long, bumpy road

- 2001 first idea
- 2005 first proposal
- 2010 momentum







February 2010:

Conference Domestic Violence Province

May:

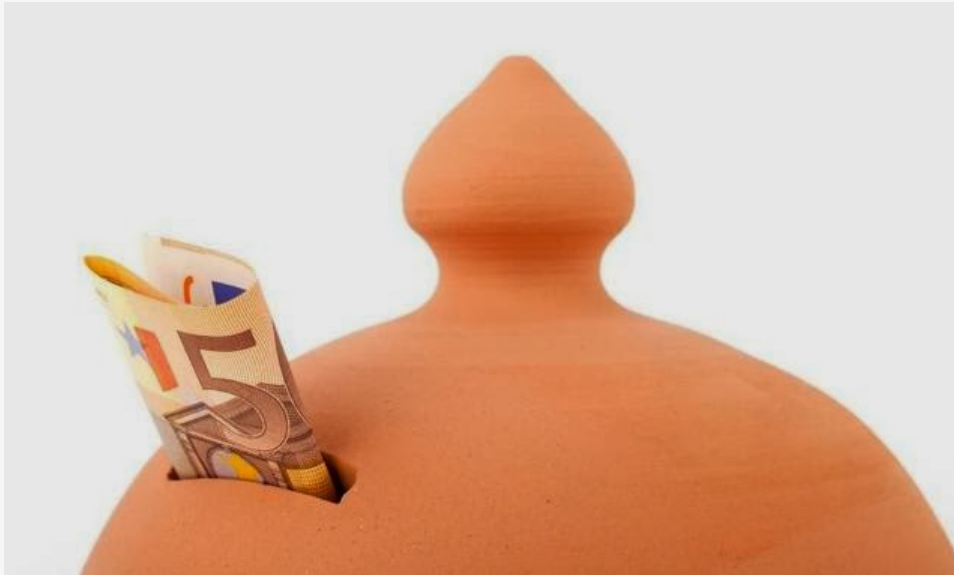
City follow-up Conference Coöperation

September:

District Attorney proposition House of Safety

# EFFICIENCY

The need to save money and foster efficiency



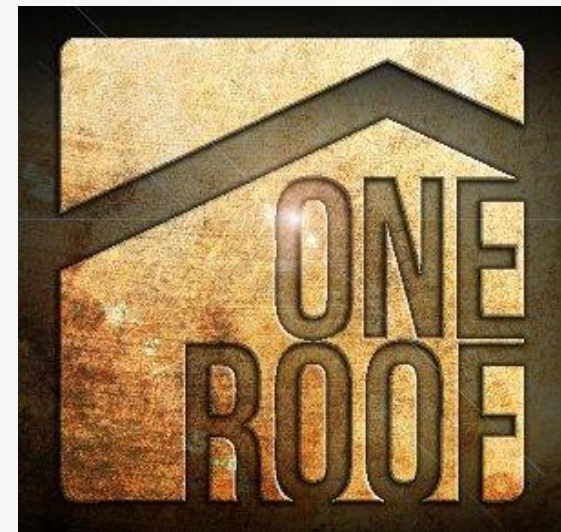
# INTEGRATION

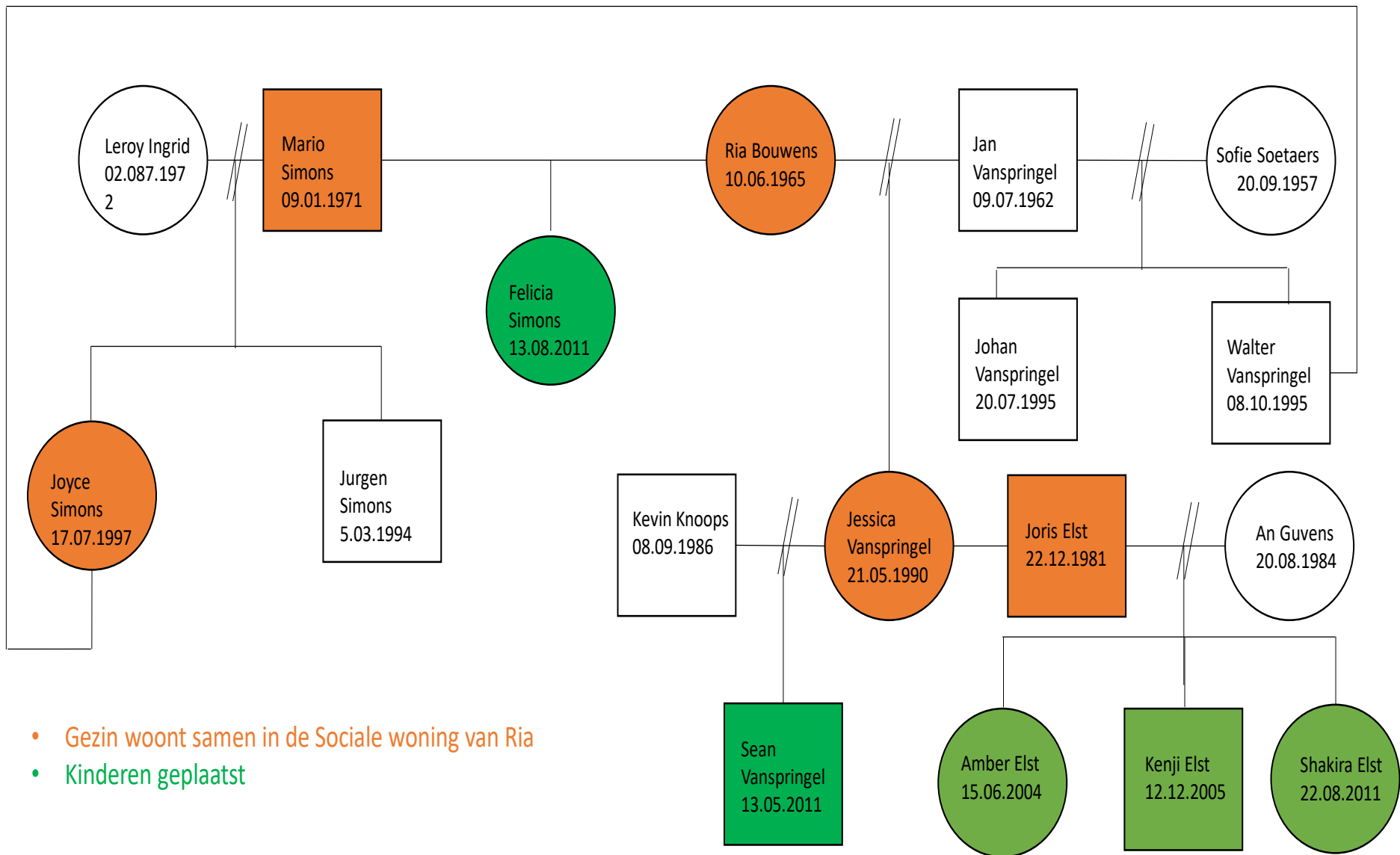
The need for collaboration and integration to cope with complex/'wicked' issues



# SIMPLIFICATION

The need to simplify the service we offer to the client  
(avoiding fragmentation and dispersion)





- Gezin woont samen in de Sociale woning van Ria
- Kinderen geplaatst

“It Can’t  
Go On Like This, We Are Drowning  
And Nothing Works”





# Start small: High Risk Team

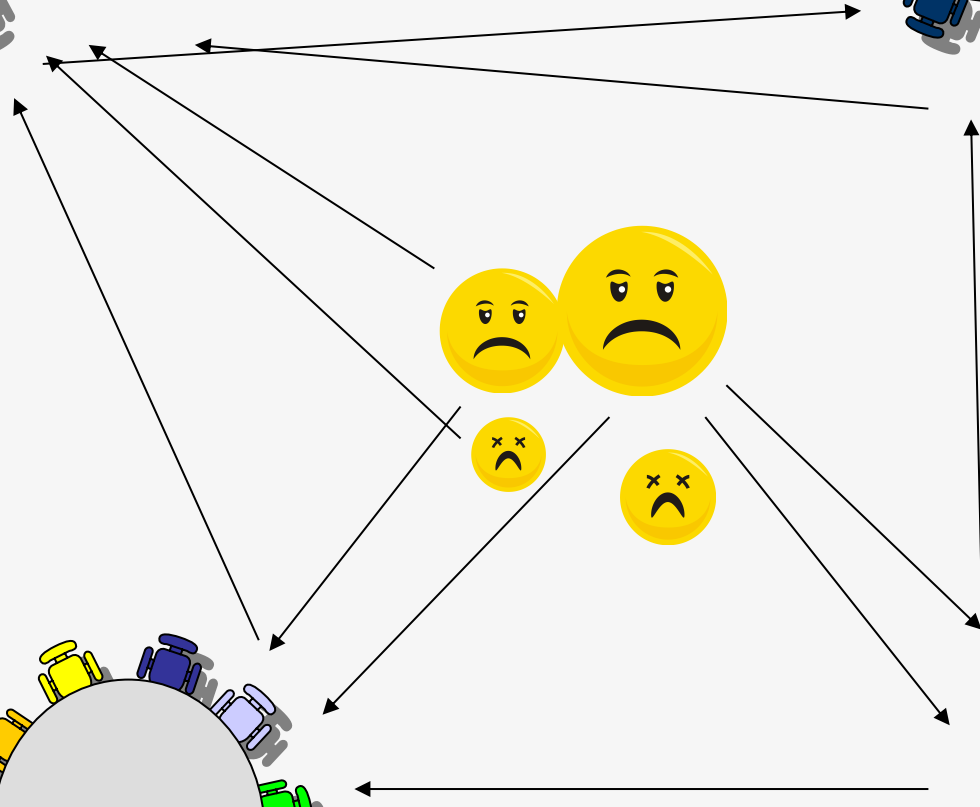
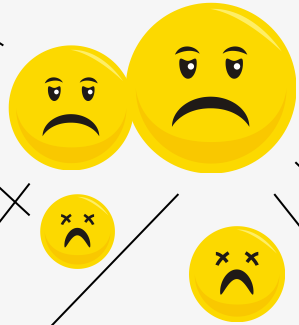
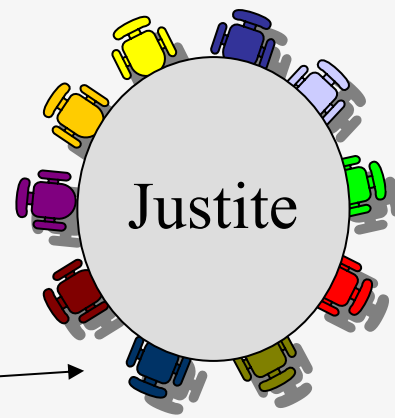


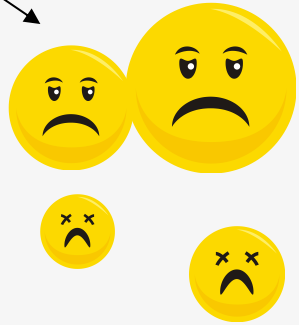
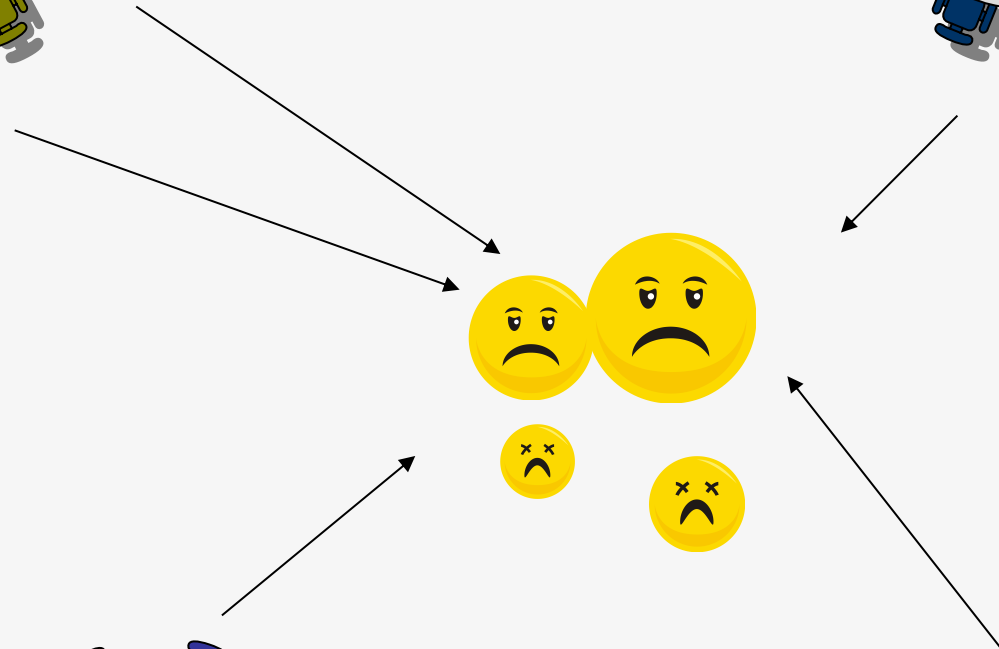


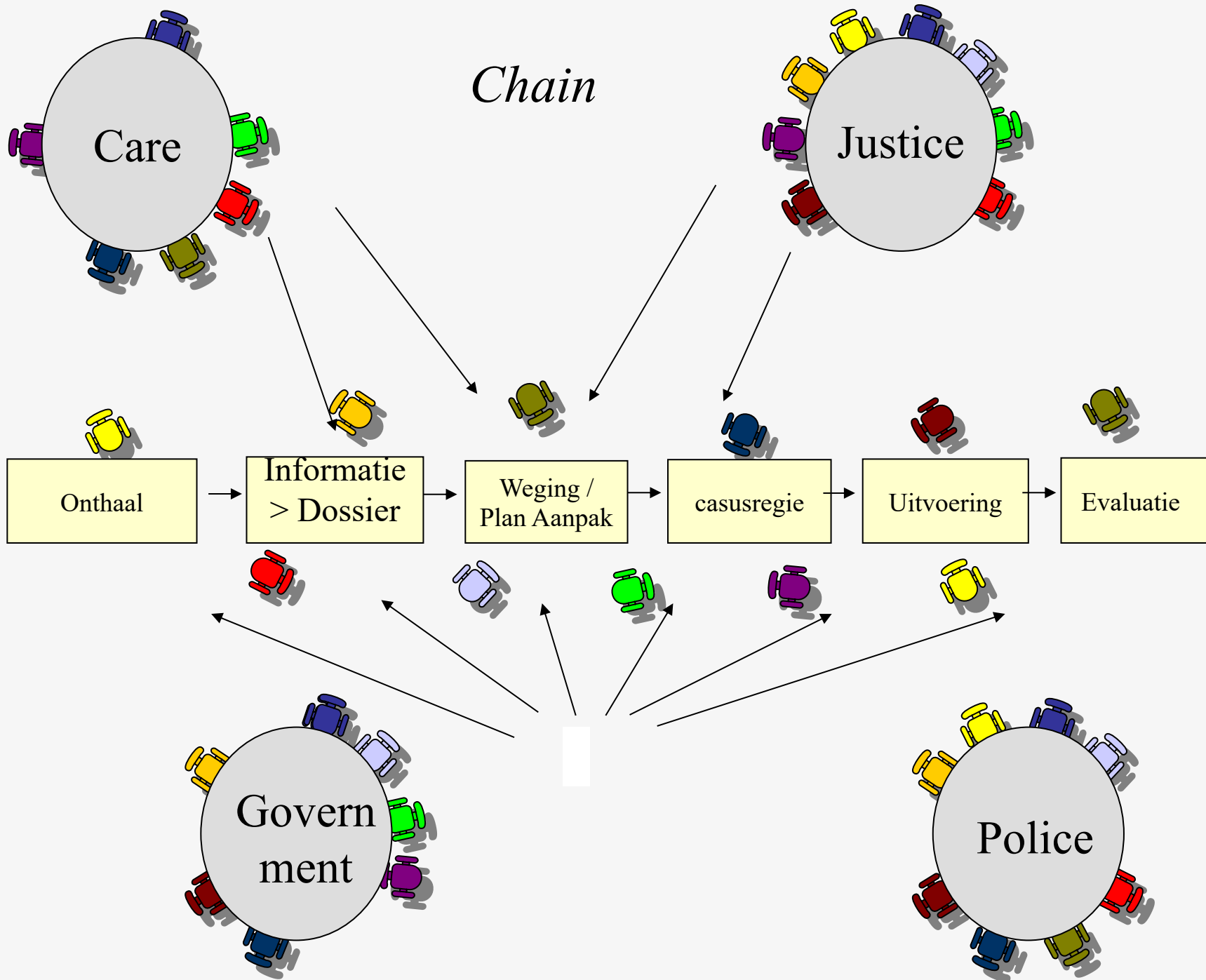
# Onsite Partners

- Province of Antwerp (2 people)
- City of Antwerp (3)
- Police (2)
- Prosecutor (1)
- NGO- services for general welfare (2)
- House of Justice (probation etc) (1)
- Public Centre for social welfare (1)

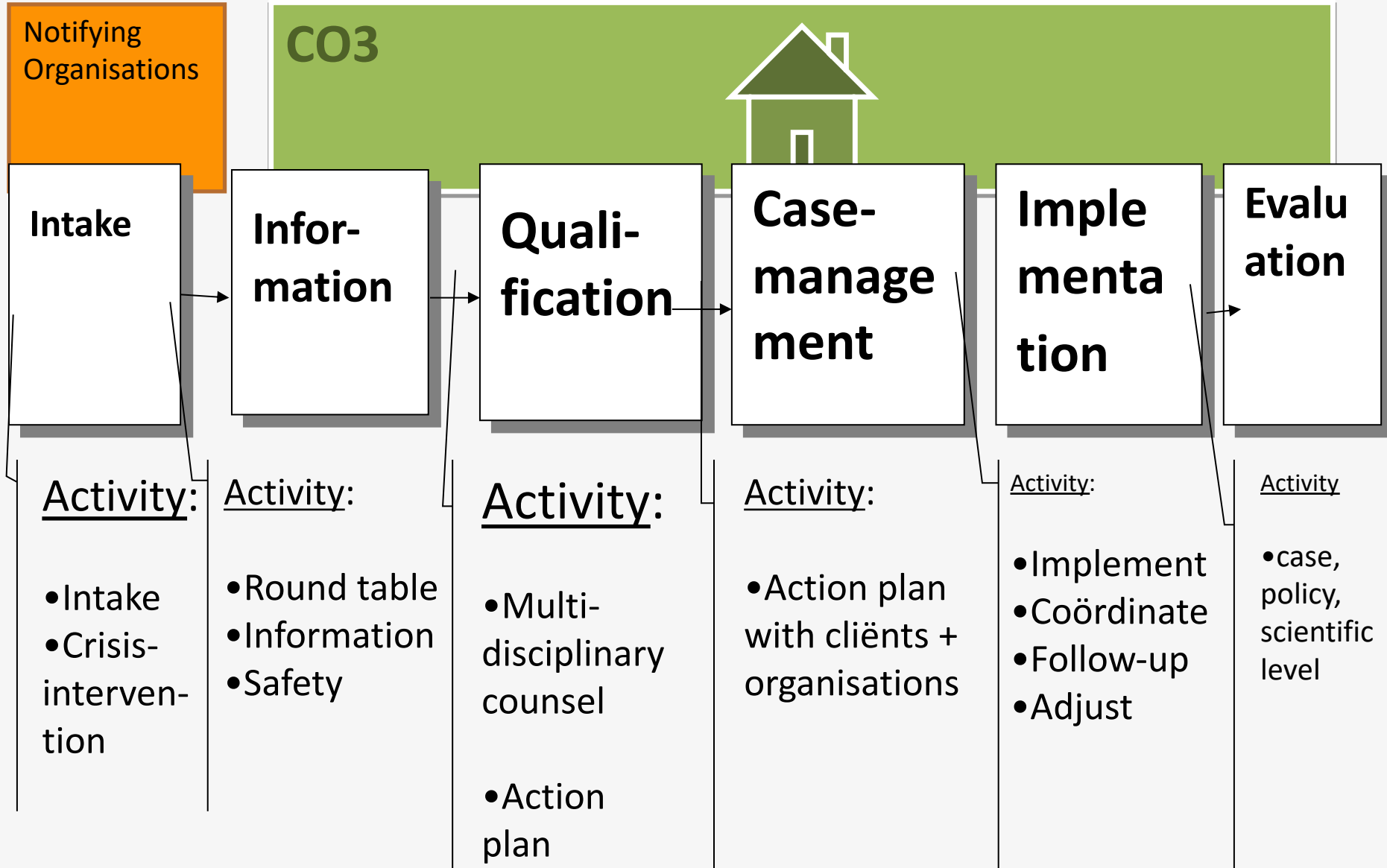
*Networkmodel*





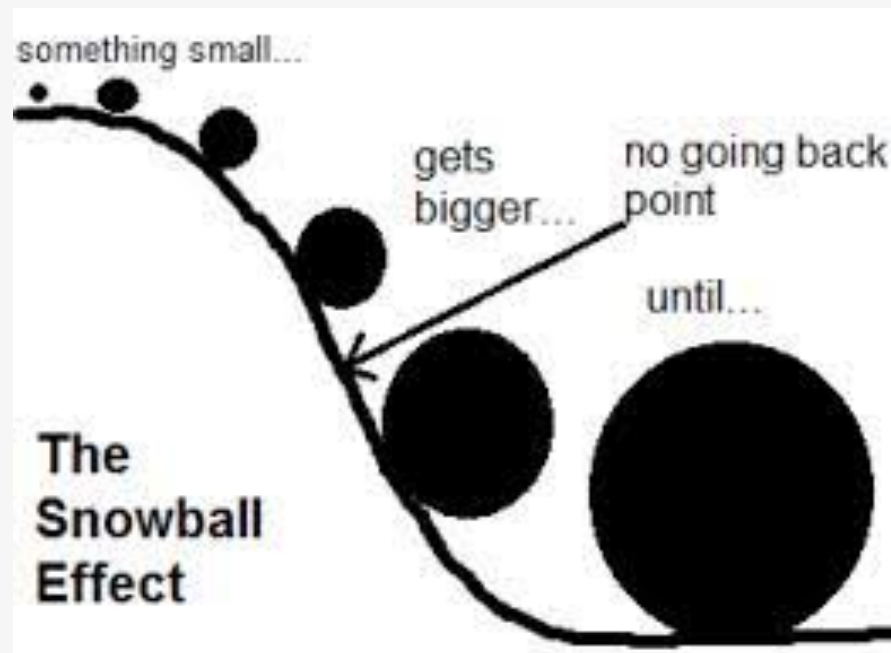


# CO3: chain approach domestic violence



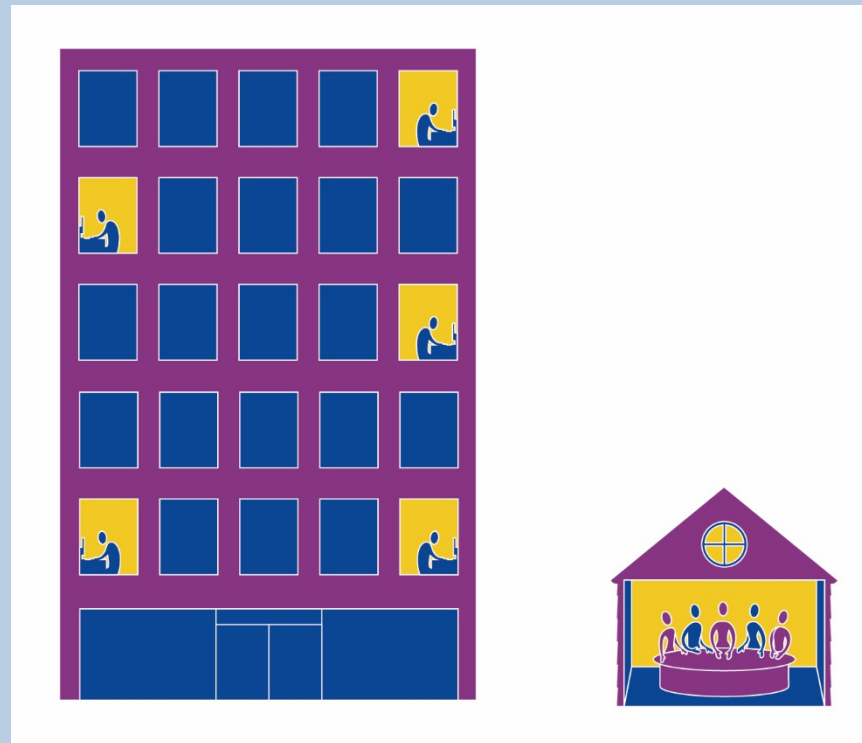
# Success Creates Success

- Lower recidivism
- Continuity
- Improved Life Domains
- Pleased clients





## 2. It's Not About the Building, It's About The Cooperation





# All under the same roof?

One roof is not enough...  
What's really crucial is -  
**Finding ways to  
cooperate focusing on  
the client**



# Cooperation

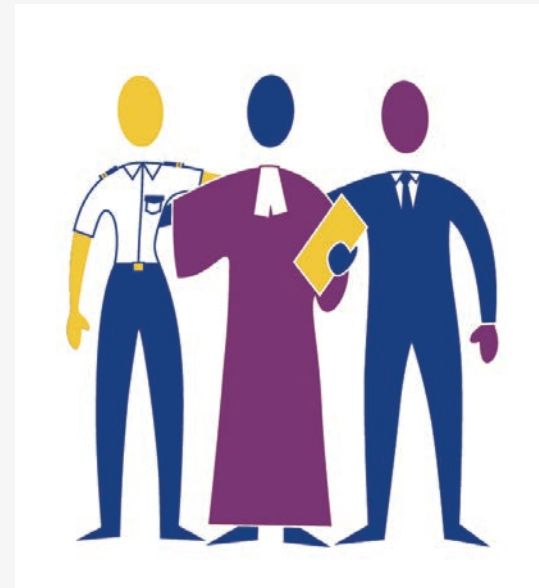
Different actors are called  
to deeply share a  
**Common Goal:**

Stop the violence,  
prevent recurrence of  
violence and empower  
clients



# Cooperation

- Form a Coalition
  - By equals (under the same rules)
  - Need each other (interdependency)



# Outside vs. Inside



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# Meeting rooms



# Place for Children to Play



# 3. Structure Your Organization



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# Structure

- Strategic Plan
- Processes
- Describes roles
- Decision Structure and leadership
- Script

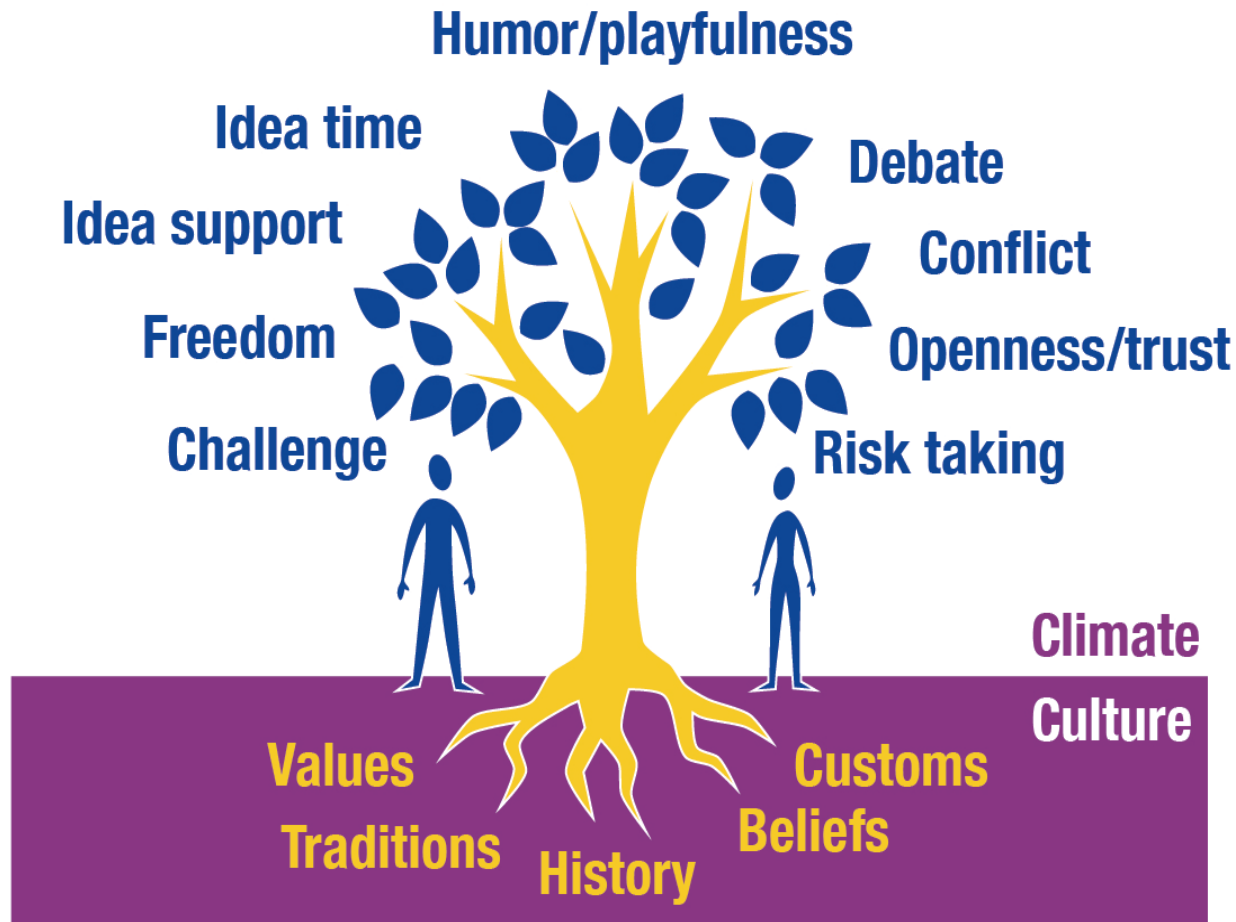




# 4. It's Not Only About Numbers, It's About People



# People: climate & culture



# Humor & playfulness



- How do you measure humor ?

# Trust

- Talk the Talk
- Don't misuse information
- Openness
- Ventilate
- Quick Wins
- Helpfull
- Mercyfull

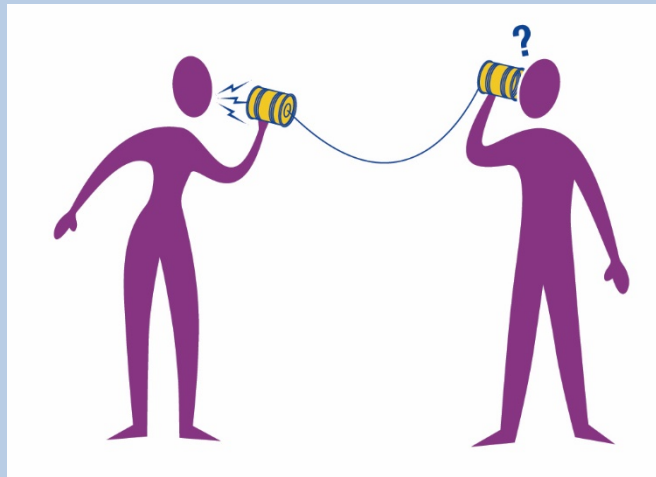


# We - culture



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# 5. Communication



# Communication is key to growth

## INSIDE

Engagement

Sharing

Talk the same talk

## OUTSIDE

Visibility

“Selling”



# Who is the target?

## INSIDE

Agencies/professionals

Clients

## OUTSIDE

Stakeholders

Politicians

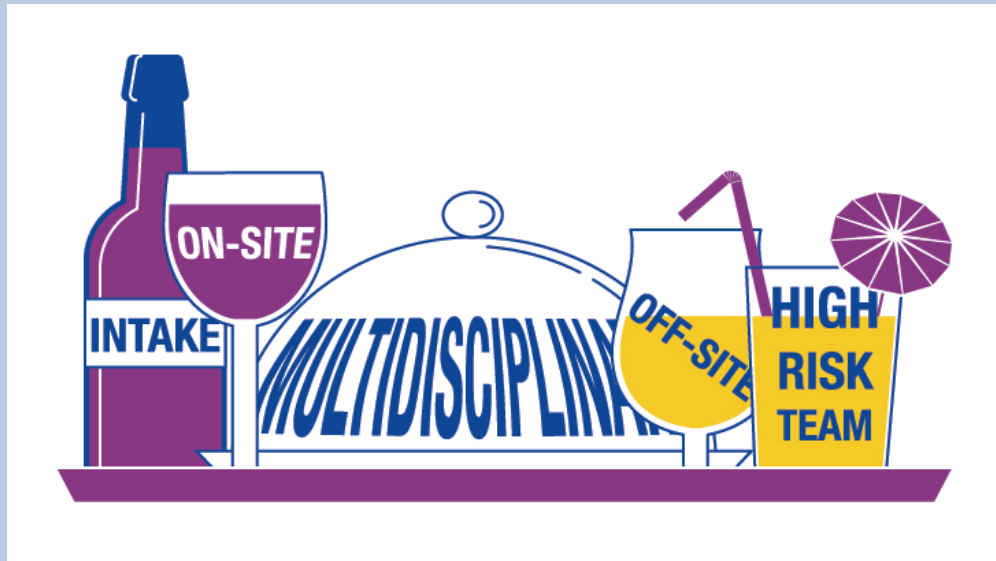
Funders

Community





# 6. Services



# Empowerment – resilience training



# Selfhelpgroup

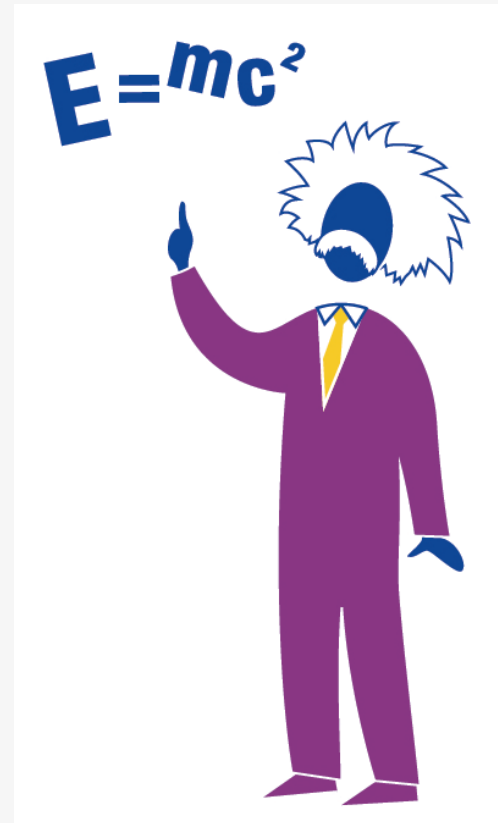


# Hope for the Children



# Onsite Services = expert

- Drug Treatment
- Lawyer
- Bailiffs
- Immigration Service
- Genetical Mutilation
- Therapists



# 7. Safety



- Universal Human Right
- Protected from Harm
- Condition for aid, trauma processing and hope.



# Safety Planning

- At Home
- When Leaving
- In Public
- Restraining Order
- Children (custody)
- Internet And Media





# 8. Financing and Funding



# Governmentfunding

- Infrastructure
  - Location
  - ICT
- Staff
  - Coördination
  - Police & Justice
- Projects



# Private/non-profit

- Staff
  - Social workers
  - Counsellors
  - Therapists



# Private/Community

- Corporate business
- Services clubs
- Sponsors
  
- Decoration
- Training



# 9. Be Creative



# Be inspired by the clients!



They have the best notion of what you need to change in order to serve them better...

# Don't stop to dare!

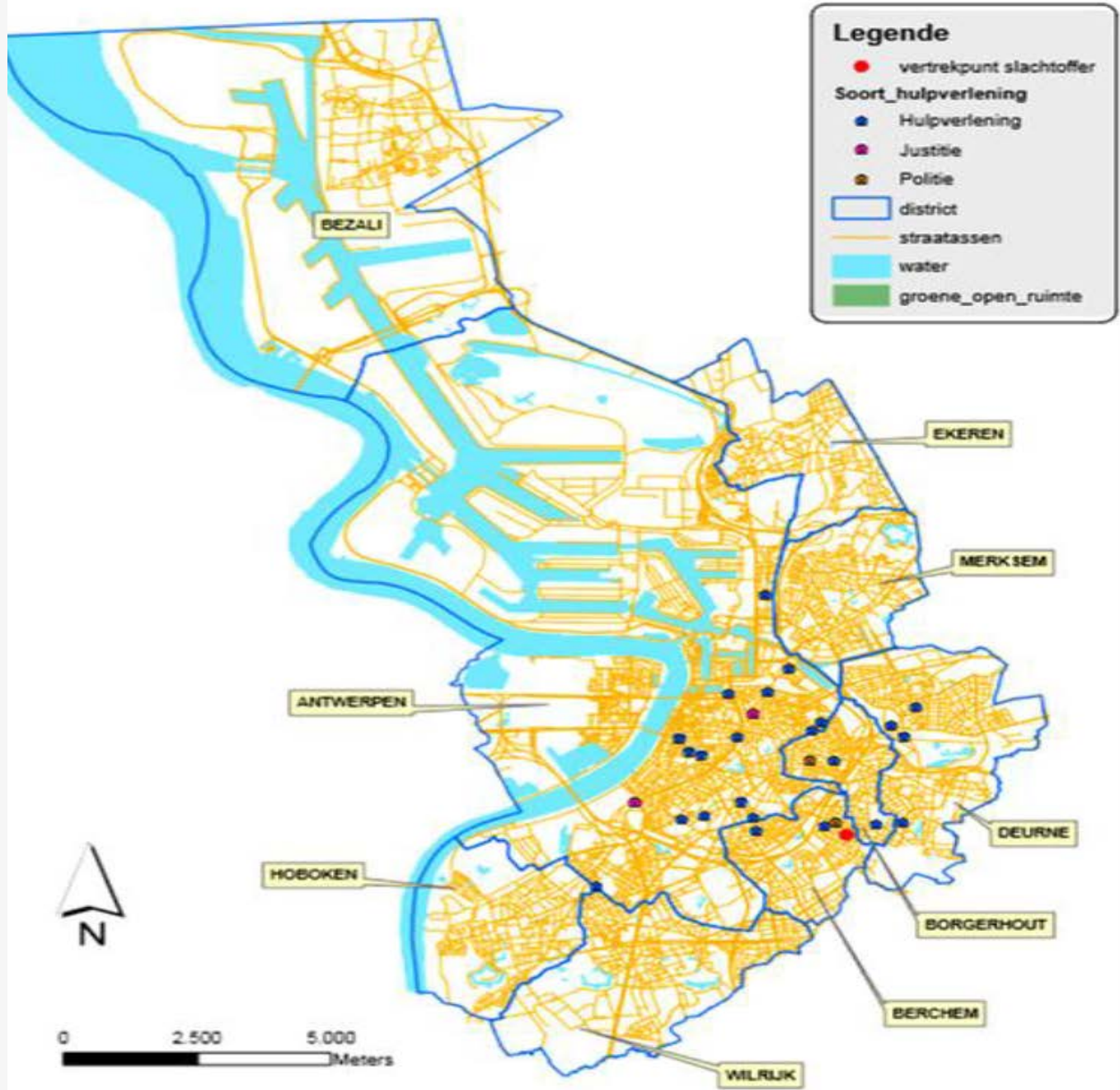


A performing organization is not your goal. Your goal is to stop violence!

# 10. Keep On Growing








**Casus1 slachtofferhulp - start juni 2012**

# Who's FJC Antwerp ?

<b>Local Police Prosecutor</b>	<b>Center on Child Abuse</b>	 <b>CO3 Cliënt Centrale Organisatie</b>  Multi-agency team
<b>Therapy</b>	<b>Empowerment</b>	<b>Training</b>
<b>General Welfare</b>	<b>Special Welfare</b>	<b>Onsite Experts</b>

+ lawyers ?  
+ hotline violence ?

+ training for offenders ?

# Too Big Too Soon ?

- How many people can you manage ?
- How quick can you grow ?
- How “big” can you become ?



# An Ever Growing Team



# Change from outside



- Social Dynamics
- Elections
- Reorganisations
- Cutbacks
- Investments

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# Change from inside



- Sharing Information
- Knowledge & expertise
- New Insights
- Downfalls
- Successes

# Sharing Information



# Law = foundation

- Art.458: secrecy
- Art.422bis: help people in need
- Art.458bis: right of speech DV
- Art.458ter: multidisciplinary consultation





# Protocol

- Engagement
- Concrete agreements
  - What ?
  - Why?
  - How ?
  - Who ?
  - Where ?



# Shared Values



- Work Together
- Client focused
- Integrity
- Safety first
- Transparency

# Moral Compass

1. Stop violence
2. Limit damage
3. Offer integral aid
4. Integrity
5. Safe environment for children
6. Dignified and meaningful life
7. Offender accountability, reintegration en restoration
8. Positive relations
9. Protect employees
10. Independent moral judgement



# European Family Justice Center Alliance

## 10 steps to build a Family Justice Center





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Thank you for your attention!!



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